

REFUND & CANCELLATION POLICY

ERickson In-Home Concierge Medicine & Urgent Care, Inc.

All services provided by ERickson In-Home Concierge Medicine & Urgent Care, Inc. are non-refundable.

CANCELLATION & RESCHEDULING:

- Appointments cancelled with more than twenty-four (24) hours' notice may be rescheduled without penalty.
- Appointments cancelled with less than twenty-four (24) hours' notice, or failure to appear for a scheduled appointment, will result in forfeiture of the service fee.
- Same-day cancellations are not eligible for rescheduling.

PARTIALLY COMPLETED SERVICES:

- Once an IV therapy service has been initiated, the service is considered rendered and is non-refundable, regardless of completion status.

MOBILE SERVICES:

- Due to travel, preparation, and time allocation, mobile services are strictly non-refundable.

This policy applies to all medical and wellness services.

Approved by:

Thomas Erickson, DO

Medical Director

Date: _____